



29.07.2021

Dear Employer / Statutory Body / Bargaining Council / Organisation

**RE: TERS EXTENSION – LOCKDOWN PERIOD 16 MAR 2021 – 25 JULY 2021**

We refer to the TERS employer communication letter dated 18.07.2021, where it was communicated that Covid19 TERS benefits have been extended for certain categories of employees, across different claim periods. However, benefits availability differs for different sectors, as follows:

- Annexure A: Establishments listed in this annexure to the Direction will be able to claim from 16.03.2021 to 25.07.2021 or any period between the two dates depending on loss of income suffered by the employees.
- Annexure B: Establishments listed in this annexure to the Direction will be able to claim from 28.06.2021 to 25.07.2021 or any period between the two dates depending on loss of income suffered by the employees.

**DEVELOPMENT AND ROLL-OUT OF DIFFERENT OF CLAIM CODES**

To assist employers and simplify the process, enabling immediate access to TERS benefits associated with the most recent Level 4 lockdown period, development of the online portal and TERS processing system will now accept Annexure A and Annexure B establishments as gazetted in the recent Covid19ters directive dated 25.07.2021. Thus Annexure A establishments claims will be divided into two (2) lockdown periods, namely, 16.03.2021 to 27.06.2021 and 28.06.2021 to 25.07.2021. This means that the online portal can now accept claims from Annexure A establishments for iteration 10 period, 28.06.2021 to 25.07.2021.

Development continues to enable the online portal to accept Claim Code 2, 3, 4 and 5 applications for the longer retrospective periods and employers are not yet able to lodge claims for affected employees. We will advise of the exact date of opening but anticipate this to be mid-August 2021.

CLAIM CODE	CAPTURE METHOD	CATEGORIES	LOCKDOWN PERIOD	CLAIM WINDOW OPENS (Employees with SA ID)	CLAIM WINDOW OPENS (Foreign Nationals)
<b>Claim Code 1</b>	Revised CSV template (upload) Direct/manual capture on portal	Annexure A	28.06.2021 TO 25.07.2021	29.07.2021	29.07.2021
<b>Claim Code 1</b>	Revised CSV template (upload) Direct/manual capture on portal	Annexure B	28.06.2021 TO 25.07.2021	19.07.2021	19.07.2021
<b>Claim Code 2</b>	Revised CSV template (upload) Direct/manual capture on portal	Annexure A	16.03.2021 TO 27.06.2021	To be communicated	To be communicated
<b>Claim Code 3</b>	Direct/manual capture on portal	Age	16.03.2021 TO 25.07.2021	To be communicated	To be communicated



<b>Claim Code 4</b>	Direct/manual capture on portal	Comorbidities	16.03.2021 TO 25.07.2021	To be communicated	To be communicated
<b>Claim Code 5</b>	Direct/manual capture on portal	Isolation / quarantine	16.03.2021 TO 25.07.2021	To be communicated	To be communicated

## APPEAL PROCESS

All Sector appeals approved for iteration 7 and 8 will be carried over to iteration 10 (28.06.2021 – 25.07.2021). There is no need to lodge a new appeal. Approved Sector Appeals can be used for:

- 16.10.2020 to 21.12.2020
- 01.01.2021 to 15.03.2021 and
- 28.06.2021 to 25.07.2021 (Annexure A and B)

**However, if the employer is applying from 16.03.2021 to 25.07.2021, no approved appeals will be carried over. The employer is expected to lodge a fresh appeal for consideration by UIF. The process for submission, including required documentation will be shortly to enable applications to be considered before iteration 9 period opens for applications.**

### Queries:

Should you have any further queries, or require assistance, please contact Call Centre on 0800 030 007. Your understanding and co- operation is highly appreciated.

Regards  
Unemployment Insurance Commissioner